Claims Committee System

If you have any requests for improvement in course contents and teaching methods that cannot be resolved by direct appeal to the instructor, please consult with the ILA office. After the ILA confirms the content of the consultation, the claims committee of the ILA will investigate the facts and respond to you as necessary.

<u>Please be assured that your name and student ID</u> <u>number will never be disclosed to the instructor, and</u> <u>that consulting under this system will not put you at</u> <u>any disadvantage.</u>

Doshisha University